



CUSTOMER SUCCESS STORY

CUSTOMER

Pacific Coast Door and Millwork, LLC

INDUSTRY

Door and millwork manufacturer

LOCATION

Stockton, California

Number of Locations

One

Number of Employees

24

SYSTEM

Sage MAS 90

Modules in Operation

- Accounts Payable
- Accounts Receivable
- Bill of Materials
- General Ledger
- Inventory Management
- Payroll
- Purchase Order
- Sales Order

Pacific Coast Opens Doors to Efficiency with Sage MAS 90

Knock on the door of a new home in Mountain House, a new town near Tracy, California, and you'll probably be touching the craftsmanship of Pacific Coast Door and Millwork. The company manufactures indoor and outdoor doors, as well as window trim, sills, crown molding, closets, and shelving. Its sole customer is Cary Construction, one of the better-known builders in the Greater Bay Area and also a part-owner of Pacific Coast. The door company provides materials for about 20 new houses, condos, and apartments every day.

During Pacific Coast's early years, it used QuickBooks as its bookkeeping package. Then Cary Construction took over the company's accounting, using a vertical application designed for contractors. The product proved inadequate, however, for the needs of a manufacturer. Purchasing, inventory, and sales order management all had to be tracked manually. According to Judy Pollard, office manager, "The paperwork was horrendous."

**A Match for Manufacturing**

Pacific Coast searched the market for an accounting system with manufacturing capabilities. It selected Sage MAS 90 for its end-to-end integration, and because the system was robust enough to handle the company's 40 percent annual growth. The benefits were immediate, especially in purchasing.

"The Purchase Order module is the greatest thing I've ever seen," Pollard says. "It has automated everything for us. Before, if we needed to verify an order we'd shuffle through 100 pieces of paper. We could have three people wasting time looking for a

CHALLENGE

Accounting was managed with vertical application designed for different industry; purchasing and inventory management performed manually, resulting in duplicate orders and other inefficiencies.

SOLUTION

Sage MAS 90 financial and manufacturing modules.

RESULTS

Time spent placing and researching orders expected to be cut in half; material costs trimmed by 5 percent.

"The Purchase Order module is the greatest thing I've ever seen. Now I can do an inquiry in seconds. I expect the system to save more than half of the time previously spent in PO management."

—Judy Pollard
Office Manager
Pacific Coast Door and Millwork

ABOUT SAGE SOFTWARE

Sage Software has been responding to the needs, challenges, and dreams of small and mid-sized businesses for over 25 years. With a complete range of business management solutions and services, Sage Software helps companies improve customer relationships, reduce costs, and automate and integrate a variety of operational activities. Its solutions support the specialty needs of a broad scope of industry segments, including manufacturing, distribution, construction, real estate, nonprofit, and professional services.



single document. Now I can do an inquiry in seconds, searching by product name, PO number, or vendor. I expect the system to save more than half of the time previously spent in PO management."

Sage MAS 90 tracks inventory in each of Pacific Coast's three warehouses, relieving items through the Sales Order module. The Bill of Materials module integrates with both the Inventory Management and Sales Order modules, allowing Pacific Coast to implement automatic reordering.

Most of Pacific Coast's orders are extremely large, and items frequently have to be back-ordered. Previously, records were confusing, and staff members often placed duplicate orders by mistake. "Sage MAS 90 tells us exactly what we've received and what is still outstanding, so we don't place repeat orders any longer," Pollard explains. "I can't tell you what an improvement this is—saving time for both us and our suppliers."

Accuracy in Accounts Payable

Further efficiencies have come from comparing purchase order prices against actual invoices, something that was not possible before implementing Sage MAS 90. "We receive special volume pricing from many of our vendors," Pollard notes. "But often the price is not reflected correctly on the invoice when shipments arrive. After implementing Sage MAS 90, I discovered discrepancies in about 10 percent of the bills we receive. Catching these has trimmed at least 5 percent off our total material costs."

Since adopting Sage MAS 90, Pacific Coast has been able to perform its payroll functions in-house. "The Payroll module is really easy to use, and it gives us much greater control," Pollock says. "Employees appreciate this, because they get paid faster. In addition, we always have access

to their payroll information, which has been helpful when they need employment verified or want financial records for buying a home."

Pacific Coast Door and Millwork's management team likes having business data at their fingertips. Aging reports in both receivables and payables have resulted in a smoother cash flow. And having real-time progress reports of the company's financial status allows them to run the company smarter.

"I'm a big fan of Sage MAS 90," Pollard notes. "It is eliminating the paperwork tangles we used to have, and is positioning us for continued corporate growth."